

The Management of Allflex Srl, in view of the growing demand from the market for consolidated quality standards and convinced of the internal improvements achievable with the development of a culture of quality, has established a Quality Management System in compliance with **UNI EN ISO 9001:2015**.

To this end, it has decided to adopt appropriate operational means and, above all, to make all staff responsible and aware in a coordinated manner.

A positive attitude true customers, will lead to the achievement of excellence starting from the top to get to all levels of the organization.

The Management of Allflex Srl is particularly sensitive to market needs and believes that a company management for Quality is essential to be able to guarantee the customer everything that has been established in the contractual phase through:

- ✓ The careful analysis of the business context and risks, aimed at finding continuous opportunities for improvement
- ✓ The continuous attention to the satisfaction of the customer with punctual recording of his pleasure
- ✓ Compliance with applicable product requirements and guarantees of punctuality of service
- ✓ The pursuit of an assiduous and constant collaboration with suppliers of raw materials and services in order to activate relationships marked by continuous growth
- ✓ The accurate control of the phases of realization of the products as well as of supply of the offered services, also through a continuous attention to the technological innovation and the technical development of own resources
- ✓ The care of professional growth for all company staff
- ✓ Increasing awareness among operational staff of their contribution to the effectiveness of the Quality Management System
- ✓ The continuous improvement of its management system to reach ever higher levels of excellence through the definition and periodic review of objectives

The Management All Flex Srl is aware that the goal for quality assurance requires a constant commitment from all staff and that it can be successfully achieved only through its full involvement.



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